
District Level Training Program on Public Service Guarantee Act 2010

(06-07th June 2013 District Guna M.P.)

District Level training program on 'Public Service Guarantee Act' was organized in 2 batches from 06 June 2013 to 07 June 2013 at "National Informatics Centre Guna." as a joint venture of the Police Department and National Informatics Centre Guna. All heads of Police Department of Guna district were participated in the training program enthusiastically.

Main objective of workshop was to explain two Services of Home Department under 'Public Service Guaranty Act'. Both services likely to be start very soon.

1. FIR Copy Provided to Complainant
2. PM Report Copy to Applicant

District Informatics Officer, NIC Guna, Mrs Neerja Saxena explained the objective and scope of eDistrict web based application. She highlighted and demonstrated salient features of software like application filing, processing, digital signing, forwarding & disposal of applications. She also gave necessary guidelines for effective implementation of the application. And apart from this DIO also explained how to use digital sign certificate and demonstrated the NIC compress, merge & Digital Sign utility.

Main objective of workshop was to create awareness about the utility & work flow of application, complete process of Lokseva portal at Lok Seva Kendra, Designated Officer level and District level. She also suggested officers to regular update the disposal details on the web site, so that district administration will know the actual status.

Mr P.C. Jain Lok Seva Manager , LSK Guna attended the training program, he addressed to the officers and guide them about various provisions of the Public Service Guarantee Act and work flow for implementation of project within time frame. He emphasized an urgent need of online application to monitor the status services delivered to the citizens.

Photo Gallery:



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लोक सेवा प्रबंधन पर प्रशिक्षण
गुना। जिले में लोक सेवा प्रबंधन प्रणाली के तहत पुलिस अधिकारियों एवं कर्मचारियों को दो दिवसीय प्रशिक्षण दिया गया। प्रशिक्षण राष्ट्रीय सूचना विज्ञान केन्द्र की जिला सूचना अधिकारी नीरजा सक्सेना ने दिया। इस सेवा के तहत आवेदक को एफआईआर की प्रति व पोस्ट मार्टम रिपोर्ट की प्रति समय सीमा में प्राप्त हो सकेगी। इस प्रशिक्षण में डिजिटल हस्ताक्षर के बारे में भी जानकारी दी गई। प्रशिक्षण के दौरान लोक सेवा प्रबंधक पीसी जैन सहित पुलिस विभाग के अधिकारी उपस्थित थे।

Compiled By: Mrs Neerja Saxena , District Informatics Officer , NIC Guna